



Item #963149

## Classic Medallion Pedestal Fountain

### Questions, Problems, Missing Parts?

Before returning to retailer, please call customer service at (201) 896-6030 from 9am – 4pm (EST), Mon – Fri or e-mail [customerservice@silkroadgifts.com](mailto:customerservice@silkroadgifts.com).

### PLEASE READ ALL INSTRUCTIONS BEFORE ASSEMBLY.

Unpack all parts from the carton to ensure there are no missing or damaged parts. If any parts are missing or damaged, do not attempt to assemble or use the product. Please contact customer service for replacement.

#### Parts List

A – Fountain Upright	1 pc.
B – Fountain Pedestal	1 pc.
C – Pump	1 pc.
D – Transformer	1 pc.
E – Lamp Bulbs	1 set of 3 pcs.
F – Pump Cover	1 pc.
G – Screw & Washer	2 pcs. each

#### Tools Required for Assembly

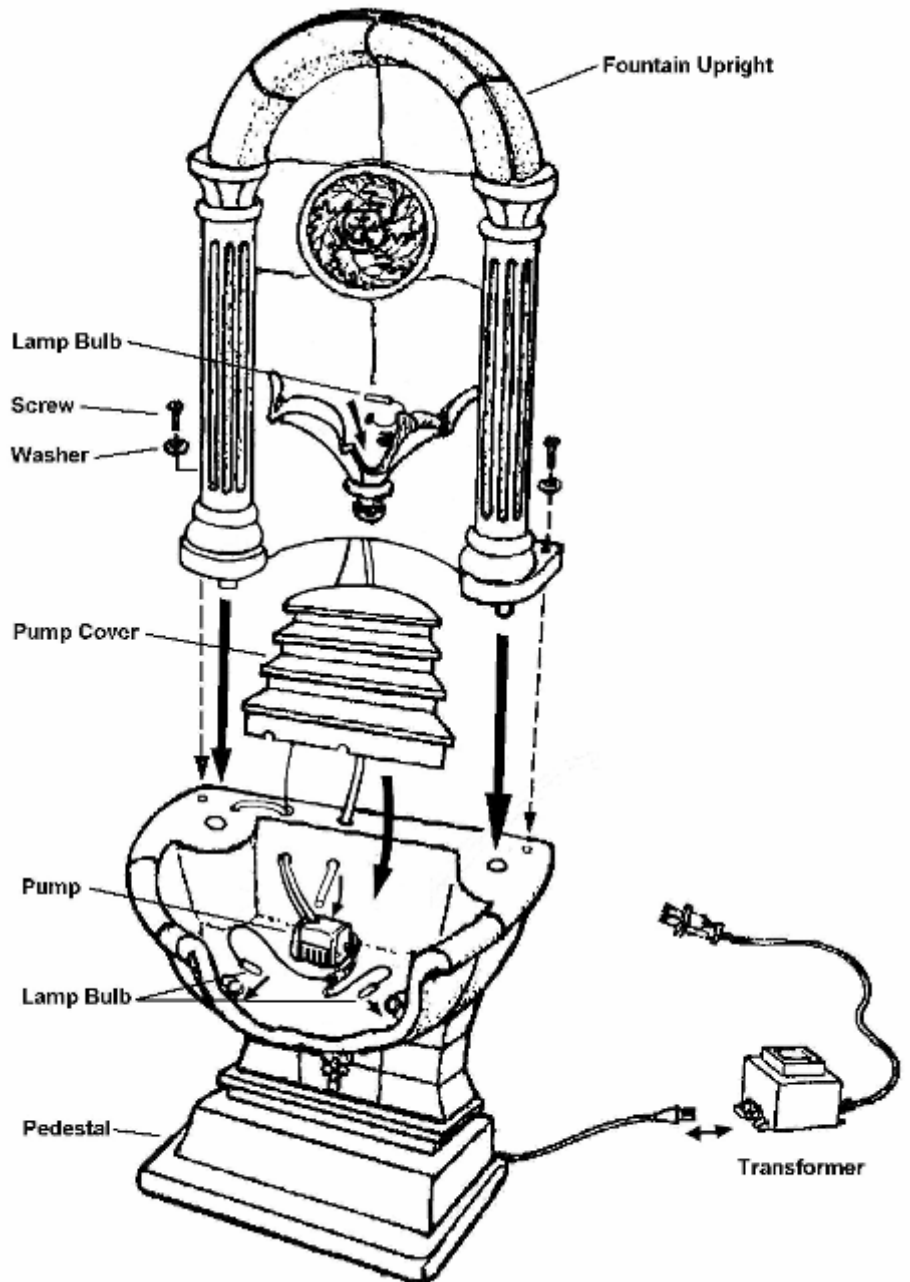
Screwdriver (not included)

#### Replacement Parts

Bulb: 12 Volt. Type JC submersible halogen bulb, 10watts max.  
Pump: # HI-350 (O) L14-2\*10W/P300.  
Transformer: #66C. YL-50-12V.

Contact Customer Service for missing parts.

If the fountain upright or basin are damaged, the unit should be returned to or exchanged at the retailer



**NOTE:** Diagram for illustrative purposes only and not to scale. There may be technical and design modifications to constantly improve this product.

## **IMPORTANT SAFETY INSTRUCTIONS**

- When using electrical product, basic precautions should always be practiced including the following:
- **READ AND FOLLOW ALL SAFETY INSTRUCTIONS** that are on the product or provided with the product.
- We recommend that installation work and electrical wiring be done by qualified person(s) in accordance with all applicable codes and standards, including fire-rated construction.
- **SAVE THESE INSTRUCTIONS.** This manual contains important safety and operating instructions.



## **WARNINGS AND CAUTIONS**

### **Warnings:**

- Please make sure you are using the proper power source as indicated.
- To reduce risk of electric shock, connect only to a Ground Fault Circuit Interrupter (GFCI) outlet.
- To reduce risk of electric shock, if used outdoors, install only to a covered Class A GFCI protected receptacle that is weatherproof with the power unit connected to the receptacle. If one is not provided, contact a qualified electrician for proper installation. Ensure that the power unit and cord do not interfere with completely closing the receptacle cover.
- To reduce risk of fire, installation involves special wiring methods to run wiring through a building structure. Consult a qualified electrician if this transformer is intended to be mounted greater than 0.3m (1 foot) from the ground surface.
- Do not install the fountain within 10 ft. (3.05m) of a pool or spa. When the pump is connected to a GFCI-protected circuit, the fountain unit has the option of being installed no less than 5 feet (1.52m) from a pool or spa.
- The included pump should only be used with portable, self contained fountains no larger than 5 feet (1.52m) in any direction.
- Do not exceed the voltage shown on the pump and/or transformer.
- Inspect all power cords for damage before installation, use or maintenance. Replace entire pump or transformer if damage is found.
- For plugs with a 3-prong, grounded type plug, do not remove the grounding pin from the plug on the power cord.
- Always disconnect the pump and/or transformer from the power source before performing any maintenance on the pump, lights (if equipped), or fountain.
- The fountain is not a toy! Always keep the fountain out of reach of children and pets.

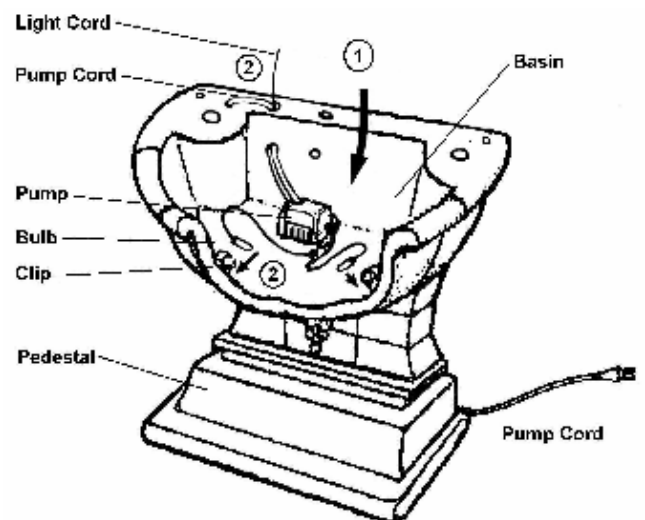
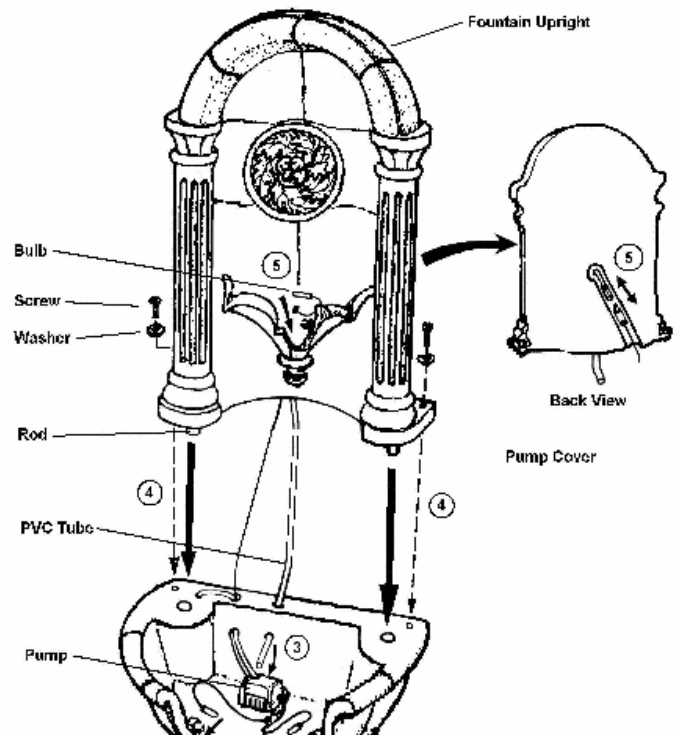
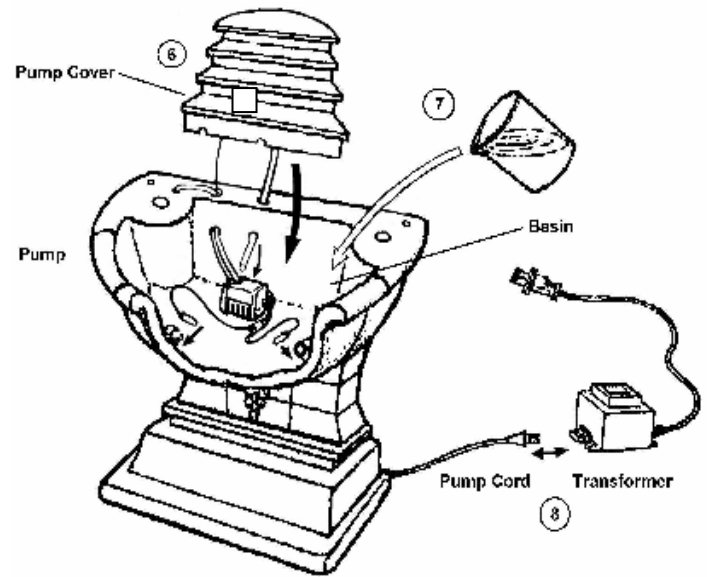
### **Cautions:**

- Keep the power cord away from high temperatures, heat sources and sharp points or edge to avoid damage to cords which may cause an electrical hazard.
- Do not lift the pump and/or transformer by its power cord.
- Do not let the pump run dry. Pump must be completely submerged for proper operation and cooling.
- Do not pump heated liquids.
- The pump has been evaluated for use with water only.
- Operate fountain with fresh water only. Avoid heavily chlorinated water and water with high pH levels.
- Do not leave the fountain running unsupervised for extended periods of time.

## ASSEMBLY INSTRUCTIONS

Estimated assembly time: Approximately 15 minutes

1. Place the fountain pedestal on a flat, level surface and place the pump, with the outlet facing upwards, and lights unit into the bottom of the basin making sure the flow rate of the pump is set to the maximum (+) position (if applicable).
2. Attach two lamps to the clips on each side of the basin and route the third lamp cord and the pump cord out through the side hole in the back of the basin. Route the pump power cord through the cord slot on the back side of the pedestal.
3. Route the PVC tube attached at the bottom of the fountain upright through the center hole in the pedestal and connect it to the pump outlet.
4. Place the fountain upright flat on the pedestal noting to align the rod on the underside of the fountain upright with the hole in the pedestal. Secure the fountain upright to the fountain pedestal using the two screws and washers provided.
5. Run the third lamp cord up the back of the fountain upright and through the hole, and secure the lamp to the clip in the upper spill basin. Insert the rubber stopper into the hole, and wedge the light cord into the cord notch.
6. Place the pump cover in the back wall of the basin to conceal the pump and cords.
7. Fill the basin with clean water. The water level should be approximately one inch (1") below the top edge of the basin.
8. Connect the pump cord to the transformer and then connect the transformer to a GFCI outlet. The fountain should start to flow.
9. If applicable, adjust the flow rate of the pump to the desired level. Remember to always disconnect the pump from the power source before making any adjustments.

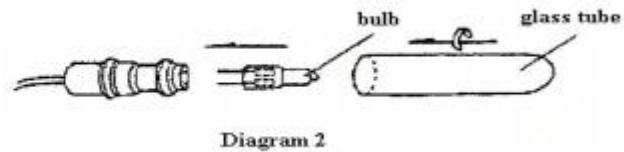
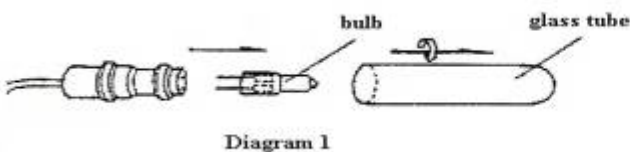


## CARE AND MAINTENANCE

1. Keep the water clean and clean the fountain periodically to prevent mineral deposits and contamination which may clog the pump.
2. Use a pre-filter on your pump if available.
3. Regular cleaning of the pump will be necessary depending upon the environment in which it is operated. Clean the pump when it is visibly soiled or when a noticeable drop in performance is detected.  
**Failure to clean the pump will result in overheating of the pump and the voiding of the warranty!**
4. Before cleaning, always disconnect the pump from the power source.
5. Disassemble the pump by removing the inlet screen & the impeller housing. Remove the impeller/rotor assembly by gently pulling on the impeller blades. Use a soft cloth or brush to clean the area inside of the pump where the impeller/rotor assembly was. Clean the inlet screen, impeller housing & impeller in warm soapy water. Reassemble the pump and inspect for proper operation.
6. Check the water level regularly, to ensure the pump is completely submerged during operation.
7. To eliminate water damage to floors and/or surrounding fountain areas, check for leaks and excessive splashing after initial installation and on a regular basis.
8. Place the fountain in a location that will not be damaged should the area come in contact with liquids.
9. If the fountain is not in use for an extended period of time, disconnect the power and empty all the water from the fountain.
10. The fountain should not be operated in temperatures below 41° Fahrenheit (5° Celsius) to prevent frost damage. If the fountain is stored outdoors in freezing temperature, disconnect the power, empty all the water from the fountain and make sure it is completely dry.

### **Light Bulb Replacement Instructions:**

1. If an accent light bulb is burned out, unplug the transformer from the power source and allow a few minutes for the light bulb to fully cool before handling.
2. Detach the lamp from the lamp clip and remove the bulb shell by firmly grasping and twisting the tube away from the bulb socket. (See Diagram 1)
3. The bulb may now be pulled out from its socket and replaced with a new bulb (See Diagram. 2).  
Replacement for the high intensity halogen bulb: JC type, 12v submersible bulb, 10 watts maximum.



### **IMPORTANT SAFETY INSTRUCTIONS PERTAINING TO A RISK OF FIRE, OR INJURY TO PERSONS**



WARNING - Lighted lamp is HOT quickly. Contact only the switch when turning on. Do not touch hot lens or cover.

Unplug and allow the lamp to cool before handling the lamp.

Keep lamp away from materials that may burn.

Do not touch the bulb at any time. Use a soft cloth. Oil from skin may damage lamp.

Do not operate the lamp with a missing or damaged lamp covers.

### **Troubleshooting Guide:**

If the pump operates, but, there is no water flow...

1. Check to make sure the pump is fully submerged.
2. Check the supply tube for any kinks or folds and correct.

If the pump operates, but there is no water flow and the pump is fully submerged and the supply tubing has no kinks...

1. Disconnect the pump from the power source.
2. Disconnect the supply tube from the pump outlet.
3. Check for clogs or holes and clean the tubing inside and outside if necessary.
4. Check for clogs and clean the pump inlets and outlet if necessary.
5. Place the pump back into the water outlet side up and then re-connect the pump to the power source.
6. Once the water begins to flow from the pump, re-connect the supply tubing to the pump outlet.

**Note:** Each fountain product may have minor variations in texture, finish and appearance. Some products and finishes are intentionally weathered and worn in appearance to enhance the aesthetic beauty of the finished product and make each fountain truly unique.